



Welcome to riding lessons at Stonewood Equestrian!

We provide year-round riding lessons, utilizing our indoor arena as well as our outdoor sand ring, so lessons may continue rain or shine. If lessons need to be cancelled, whether it is due to extreme heat, very low temperatures, or driving conditions, we provide notice to students and lessons can be rescheduled.

How to prepare for your lesson:

- Please arrive 30 minutes prior to your scheduled lesson so that you can brush and tack up the horse or pony which you will be riding
- Please arrive with the required equipment, which includes:
 - An ASTM/SEI approved riding helmet
 - Properly fitted riding boots or boots that have a ½" heel
 - Riding breeches, jodhpurs, leggings, or long pants
 - Appropriate top, which does not include tank tops
 - A hair tie if you have long hair
 - A protective riding vest (optional)
 - Only properly attired persons shall be permitted to ride
- Please be prepared to stay 30 minutes after your lesson is scheduled to finish so that you can untack and put away the horse or pony that you have ridden

Where to purchase apparel and equipment:

- Picov's Tack Shop www.picovs.ca – they have apparel and gear for all levels, including young children
- Greenhawk Equestrian www.greenhawk.ca – multiple locations
- Baker's Saddlery Products www.bakerssaddlery.ca

Lesson Cancellation Policy:

- A make-up lesson may be scheduled if a minimum of 24 hours notice is provided for cancellation
- Make-up lessons will not be granted unless the required notice has been given via email or by calling the farm
- There will be no make-up lesson for missed make-up lessons
- To cancel or reschedule a lesson, please email info@stonewoodequestrian.com, or call 905-408-1000, please do not give verbal notice to instructors or text instructors/management
- Missed lessons will not be credited on future invoices, it is the rider's responsibility to schedule make-up lessons

Drop-In Lesson Packages:

- Drop-in packages are valid for six months from the date of purchase, and lessons are for individual use and are non-transferrable
- With a drop-in package you do not have a set day and time, each lesson must be scheduled on an individual basis. We recommend reaching out up to one-week prior to the requested lesson date
- Drop-in lessons are for hour group lessons
- Those that request a guaranteed private or semi-private lesson are subject to an up-charge to our full private or semi-private lesson fee. Please note that private or semi-private lessons are unavailable during peak hours, such as weekends
- Please note that we cannot guarantee the availability for drop-in lessons during peak hours, such as weekends

Payment Policy:

- E-transfers can be sent to info@stonewoodequestrian.com
- Cheques can be made payable to Stonewood Equestrian Inc.
- Payments made by cash are still subject to HST
- We accept Visa and Mastercard, but please note that all transactions made with credit cards are subject to a 3% processing fee
- Payment is due upon receipt and must be paid within 15 days of receipt to avoid late charges. As stated on our invoices, payments 15 days overdue are subject to a 20% charge of the total invoice, and \$20 per day thereafter
- Lessons are invoiced on the 15th of each month for the following month, with payment due by the 1st of the month

Other Information:

- Group riding lessons are approximately 60 minutes in length, inclusive of mounting, adjusting stirrups, warming up, and cooling out
- Stonewood Equestrian is a non-smoking facility
- For safety reasons, do not bring your dogs or other pets to Stonewood Equestrian
- For student privacy concerns, all postings of pictures/videos taken at Stonewood and of Stonewood horses must be approved

Stonewood Equestrian's staff are committed to ensuring that our riders develop confidence, experience, and ongoing success in their skill development, while maintaining that at all times safety comes first. If you have any questions regarding the development or safety for yourself or your student, please email or call to speak with our riding lesson program manager.